

# EUROPE

University Credit Series



COLLEGE  
CREDIT



WORLD STRIDES®

**DiscoverNow!**  
PROGRAMS



# Understand New Cultures Through Hands-on Experiences

## Get inspired through an innovative learning experience

Embark on the experience of a lifetime and embrace the opportunity to earn college credit from the prestigious University of Virginia. Go beyond classroom walls for enriching learning experiences while exploring everything from bustling business centers to ancient palaces and ruins. You will take away more than a passport stamp or souvenir; you will return with a deep connection to the European community and an appreciation for the history of its gorgeous destinations.





## Earn college credit from the University of Virginia

The University Credit Series offers you the unique opportunity to earn up to three college credits through the University of Virginia. Founded by Thomas Jefferson in 1819, UVA sustains the ideal of developing students who are well-prepared to help shape the future of the nation. Through our courses, you will grow as a leader and be challenged academically by college-level coursework. Our programs help distinguish you from your peers and equip you to achieve at a higher level while still in high school. Additionally, college credit granted by a highly ranked university prepares you for the future and helps you stand out on college applications and essays.



# Return to the Classroom Step Ahead



Some students are forever changed the moment they set foot in a new country. For others, the defining moment are the hands-on activities and research in the field that bring classroom theory to life.

You will form new friendships, grow as an individual, and maybe even discover an unknown passion for world cultures. With our unique, thematic approach to education, we are able to reach all types of learners. We integrate a variety of educational tools with hands-on activities to make learning fun, all while earning college credit. Students can supplement their studies with the Discovery Journal designed as a companion to the curriculum of the program. For many students who have traveled with us, the experience influences their future coursework, college studies, and even careers.

## New scholarships bring adventure within reach

We believe that every student should have access to the wonder of educational travel. To support this vision, \$1 million in FLAG Scholarship funding is available for families with an annual adjusted gross income (AGI) up to \$85,000. The FLAG Scholarship application process is completely confidential and simple enough to complete in minutes. Contact our Customer Service team at 1-800-468-5899 for more details or to submit an application\*. Thousands of families will receive travel assistance this year, making it easy to say “yes” to the learning adventure of a lifetime!

\* Application must be completed within 45 days of registering for your program.

**Visit MyTrip at [www.worldstrides.org](http://www.worldstrides.org) to start learning more about  
Discovery for Credit!**

Discover more about WorldStrides



## England

England is a historical kaleidoscope whose breadth is perhaps unmatched by any other place in the world. The powerful trio of the Tower of London, St. Paul's Cathedral, and Windsor Castle will bring to life what you have previously studied in the classroom. Compare the government systems of England and the United States and discuss the role of the Queen and the functions of the royal residence. Browse the local markets in London's most famous neighborhoods and dine in a traditional pub. On a backstage tour of the Globe Theatre, embrace

16<sup>th</sup>-century life and learn about the emergence of theatre as an art form as you contemplate the impacts of theatre censorship.

Take part in a 500-year-old tradition by attending a West End theatre performance and visit Shakespeare's birthplace in picturesque Stratford-upon-Avon. Expand your definition of art, while you discover both the traditional and unusual collections of the Tate Modern. Hundreds of years of history meet in a country full of vibrant cities as you gain a greater perspective on England, one of the most fascinating places in the world.



## France

From the unique architecture of the Eiffel Tower to the opulence of Versailles, France is sure to enchant you. During your stay in Paris, get a glimpse into French culture as you barter in open air markets, stroll along the banks of the Seine, and learn to prepare a traditional French dish. Head up to the second level of the Eiffel Tower for a magical view of Paris at night and debate the conflict surrounding the Eiffel Tower's construction. After an excursion to Louis XIV's luxurious palace at Versailles, discuss French Enlightenment thinkers and their contribution to the French Revolution.

At the Louvre, study the Mona Lisa and the Winged Victory and then analyze the Renaissance influences on modern art perspectives. Walk through Notre Dame, a superb example of French gothic architecture built nearly 900 years ago, and stroll to the highest point in Paris, the Sacré Coeur Church, which offers a spectacular view of the city. There, compare and contrast the different architectural styles of Notre Dame and Sacré Coeur.

According to Thomas Jefferson, Paris is "everybody's second home." Join WorldStrides for the experience of a lifetime and you too will find your second home.



## Italy

Italy is a vibrant country full of unbridled passion and majestic beauty, whose artistic, political, and cultural innovations span 2,500 years. Experience Capitoline Hill and the Roman Forum, and understand the history of one of the world's oldest political and commercial centers. Debate the history and development of the Italian government and its relationship to the Palazzo del Quirinal. Step back in time at the Colosseum, which showcased epic battles between gladiators, slaves, and animals, and now serves as one of the best examples of innovative Roman architecture. Buon Appetito! Appreciate Italian cuisine by making an authentic pizza and analyze the cultural influences of Italian pizza on modern-day, global food movements.

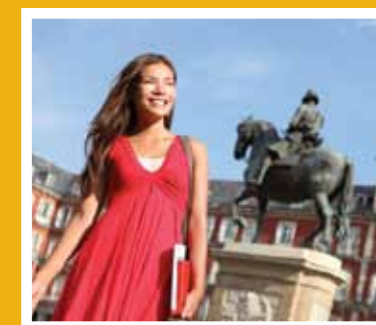
The incredible art and architecture of the Vatican Museums and the Sistine Chapel attract people of all faiths. Compare and contrast the religious art of the Vatican and St. Peter's Basilica as you learn about the historical influences on the various artists. In Pompeii, get a glimpse into the past of the once-thriving city, which was frozen in time when Mt. Vesuvius erupted in 79 AD. Spend the afternoon hiking Mt. Vesuvius, and discussing how this natural disaster influenced Dante's Inferno.

From the ancient Roman Colosseum to the ruins of Pompeii to the taste of delicious Italian food, you will never forget your experience in Italy, a country full of passion, power, and beauty.

## Spain

There is perhaps no country in Europe more full of life than Spain, and a WorldStrides program includes experiences in two of the world's most colorful cities — Madrid and Barcelona. In the Spanish capital of Madrid, you will stroll through the city's narrow winding streets and historic plazas and get a glimpse into the daily lives of locals. You'll also visit El Escorial, an immense palace, monastery, museum, library, and resting place for centuries of Spanish kings. Discover the Museo del Prado, a prestigious art museum holding original works of the world's most famous artists. Don't miss the sections reserved for Spanish painters Goya and El Greco as you analyze the characteristics of Art Nouveau and Modernism as distinct contributors to Spanish culture.

In Barcelona, visit the Museu Picasso and gain insight into the formative years of Picasso through more than 3,500 pieces of his work. Explore Pablo Picasso's life and his global influence on the abstract art movement. Dine on your creation of one of Spain's most popular national dishes during a paella cooking lesson! Head towards the Plaça de Catalunya, the heart of the modern city, and follow the traces of the remarkable architect Gaudí throughout the Gothic Quarter. Known for his highly individualistic designs, Gaudí's unique style of Art Nouveau is apparent in the very extraordinary, yet still unfinished, Sagrada Família. Whether practicing your Spanish language skills or sharpening your eye for art, Spain will surely inspire and invigorate!



# Earn free college credit

You can have a high level of confidence in WorldStrides because of our unique accredited status. When you register for a WorldStrides DiscoverNow! program, you enroll in a travel study school recognized by all accrediting bodies across the country. You can earn free college credit from the University of Virginia through our Discovery for Credit program and return to the classroom a step ahead. Adjunct professors from UVA and other institutions have supported us in the development, delivery, and assessment of our University Credit Series educational programs. One credit is included in your program price.

## One credit included in your Europe Program\*

- PSSS 1011: International Studies in France
- PSSS 1012: International Studies in England
- PSSS 1013: International Studies in Italy
- PSSS 1014: International Studies in Spain

## Earn an additional two credits at an affordable rate\*

Not only can students receive one free college credit for any of the above courses, they have the option to earn two additional credits at a reduced rate.

- PSSS 1015: Focus on Issues in a Global Context

\* Credit earned upon completion of program and post-travel requirements. See enclosed insert for details.

# Courses developed and delivered by university faculty

Each University Credit Series program has been developed by experts in their fields. With faculty from the University of Virginia and other top universities around the country, these exciting learning experiences are built upon a strong foundation of experience. Each course receives the support of numerous individuals, including:

- **University Faculty Instructor** — The course instructor holds a Masters degree (or greater) and is selected by the University of Virginia to lead the full course.
- **Course Advisor** — The advisor holds a PhD in the subject area and helps develop and review the course to make sure that it meets university standards.
- **Course Leader** — The field instructor holds a Bachelors degree (or greater) and leads the Discovery Journal lessons during the travel program.
- **Program Leader** — The teacher leading the program from your community plays an active role by providing the educational resources and motivational support for students to earn UVA credit.

## Experience and integrity

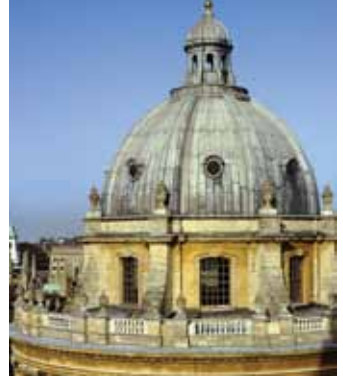
A school teacher founded WorldStrides nearly 45 years ago, and since then we have facilitated programs for more than four million participants. WorldStrides employs 450 travel and education professionals, including many former educators, who are experts in educational student travel.

## Safe and secure

WorldStrides' unparalleled safety record is proof that the security of our travelers is our first priority. Our unique safety network and preventive measures provide peace of mind for you 24 hours a day.

- **Local expertise** — Your group will be led by an expert local guide, known as a Course Leader, who is trained in the course content and who specializes in working with student groups. Culture and history come to life when you experience Europe with a guide who can share an authentic local perspective and thorough background knowledge.
- **European presence** — Your Program Leader can reach a staff member for support 24 hours a day.
- **Immediate orientation** — Upon arrival, your group will participate in a guided tour of the city so you quickly become familiar and comfortable with your new surroundings.
- **Identification** — Throughout the program, all participants carry identification badges with WorldStrides' emergency toll-free number and contact information.
- **Preparedness** — In accordance with U.S. Department of Homeland Security recommendations, WorldStrides has a detailed contingency plan, which is reviewed by local planning officials.
- **Doctors on Call Program** — WorldStrides has an exclusive partnership with The George Washington University Department of Emergency Medicine. A George Washington University doctor serves on our staff as the WorldStrides Medical Director, overseeing medical response planning for the organization and providing direct case management in the event of a medical response issue anywhere in the world. Our partnership gives us access to doctors who are available 24 hours a day to provide phone consultations and treatment recommendations for traveling students, parents, and teachers.

# The WorldStrides Difference



## Beyond classroom walls

Take part in a once-in-a-lifetime cultural immersion program to Europe. Through hands-on learning you will gain an understanding of the economy, culture, politics, history, and art of the country you are visiting. Stimulate your natural curiosity and foster a passion for lifelong learning that is unlike anything that can be accomplished within the confines of a school building. Students leave our programs inspired to set high goals for the future and with the tools they need to achieve them.

## An inclusive travel package

Your WorldStrides DiscoverNow! program price includes:

- Round-trip airfare on regularly scheduled flights on major airline carriers\*
- Quality hotel accommodations (three-star hotels with private bathrooms, triple/quad occupancy, and located within easy access to public transportation)
- A fully-licensed and bilingual Course Leader will meet group at the airport and accompany group on daytime activities, except during free time on your own
- Two meals daily\*\* (continental breakfast and lunch or dinner)
- Entrance fees for sites included on itinerary (see registration letter for details)
- Metro tickets
- Air-conditioned motorcoach transportation for all excursions outside of the city
- All airport/hotel transfers in Europe
- Student Discovery Journals
- Opportunity to earn college credit from the University of Virginia (cost of one credit included)

\*Fees for checked luggage are the responsibility of each traveler

\*\*Unless otherwise stated in your registration letter



## THIS INFORMATION IS IMPORTANT. PLEASE READ IT CAREFULLY.

**Responsibility Clause:** Llakeland Tours, LLC d/b/a WorldStrides, its employees, shareholders, subsidiaries, affiliates, officers, directors, successors, agents, and assigns (collectively, "WorldStrides") does not own, operate or control any person or entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel or other transportation companies, guides or guide services, local ground operators, entertainment or sightseeing operators, providers or organizers of optional excursions, food service providers, etc. All such persons and entities are independent contractors. As a result, WorldStrides is not liable for any negligent or willful act or failure to act of any such person or entity, or of any third party.

Without limitation, WorldStrides is not responsible for any injury, loss, or damage to person or property, death, delay, or inconvenience in connection with the provision of any goods or services whether occasioned by or resulting from, but not limited to, acts of force majeure, war, civil unrest, insurrection, strikes or other labor activities, criminal or terrorist activities of any kind, lost or stolen belongings, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely, dangers associated with animals, sanitation problems, food poisoning, lack of or quality of medical care, illness or disease, difficulty in evacuation in case of a medical or other emergency, actual, perceived or threatened epidemics, or for any other cause beyond the direct control of WorldStrides.

Changes or substitutions in hotels, itinerary, inclusions, or airports may be made depending on your travel dates, arrival and departure times, national holidays, and events beyond WorldStrides' control at the discretion of WorldStrides as it deems necessary or desirable. On certain dates some attractions or activities may be closed. WorldStrides at its sole discretion may cancel a program due to insufficient enrollment, unforeseen operational difficulties, lack of projected availability, or any other reasons at any time. If a trip is cancelled by WorldStrides, the sole obligation of WorldStrides is to refund all funds collected from any registrant minus merchandise fees.

WorldStrides reserves the right to make audio and visual records of any of its trips and participant agrees that WorldStrides may use any such records for promotional and/or commercial purposes, as well as approves of such uses by third parties whom WorldStrides may engage without any remuneration to participant. Participant assigns to WorldStrides all rights, titles, and interest in or to any and all media related to a WorldStrides trip without any remuneration to participant, including photographs provided directly to WorldStrides or through websites in which his or her name or likeness may or may not appear.

WorldStrides reserves the right to decline to accept or retain any person as a member of any trip. In the event a member is expelled from a trip, no refund of any kind will be made. These terms and conditions can be changed only by a writing signed by an officer of WorldStrides. Participants understand that they are solely responsible for their pre-program, program, and post-program medical care in all respects, including, but not limited to, obtaining and taking necessary medication(s), vaccinations and any other medical care and treatment.

Schools, colleges, and universities hold varying policies regarding a student's eligibility to earn or redeem course credit from other accredited institutions. Students should consult their school guidance counselors and/or school policy handbooks to determine their eligibility.

**Arbitration:** Any dispute concerning this contract, the Terms & Conditions and/or rules and regulations concerning the trip, the literature concerning the trip and/or the trip itself, shall be resolved solely and exclusively by binding arbitration in Charlottesville, Virginia pursuant to the then existent commercial rules of the American Arbitration Association. In any such arbitration, the substantive (but not procedural) law of the Commonwealth of Virginia shall apply. In any such arbitration, the arbitrator may, but is not required, to award attorney's fees to the prevailing party.

## PRICE AND PAYMENT INFORMATION

**Price Adjustments:** The price quoted is based upon a minimum number of travelers and the contents of the program as outlined in your registration letter. **The price is subject to adjustment if the minimum enrollment is not met, if the program content changes, or in the event of circumstances beyond WorldStrides' direct control. These include, but are not limited to, increases in travel security charges, government-imposed fees and taxes (e.g., European V.A.T. increases), increases in airport fees and taxes, airline fees and taxes, fuel and energy costs and charges, exchange rate fluctuations, and airline, vendor, or group-imposed schedule changes or delays.** Fuel surcharges and other airline ticket related fees and taxes will fluctuate until group ticketing has occurred. If your price is guaranteed for a minimum number of participants of 29 or less, your group may be combined with other group(s) on the program. The combinations may not be of the same age level or have the same itinerary. If the Program Leader chooses not to be combined and travels with less than the minimum number of participants, an additional cost will be charged to your account.

**Additional Charges for Adults:** Adults are automatically registered two to a room and WorldStrides charges an additional 5% of base trip price. If WorldStrides is unable to accommodate adults in a double room because of group configuration and/or hotel availability, adults are then required to pay a 20% single-room supplement of base trip price. Upon all parties' approval and subject to availability, adults may share a triple room for an additional charge of 5% of base trip price.

**Program Fees Not Included:** WorldStrides' program prices do not include optional additional college credit fees (beyond those in your registration letter shown as included), passport fees, visa fees, optional insurance fees, lunches, beverages with meals, excess baggage charges, expenses incurred during free time periods, portage at airports and hotels, transportation from your home to the origination point of the WorldStrides program and back, tips to guides and long-distance bus drivers, overnight lodging and meals in the United States prior to departure or upon return of an international flight, any mandatory new or increased taxes or inspection fees levied on airline tickets, hotels, transportation, land services, or at ports of entry/exit after January 1, 2011.

**Payment Plan:** If you register directly with WorldStrides, you will have three payment options: (1) pay in full (2) make regularly scheduled installment payments under an installment plan established by WorldStrides or (3) establish automatic payment to be charged to your checking account at a US banking institution via WorldStrides EZPay program. If you choose to follow an installment payment plan other than the EZPay Plan, WorldStrides charges a \$6 non-refundable handling fee on each installment payment following your registration, except the initial deposit. There are NO HANDLING FEES associated with payments made through the EZPay program.

Reservations are not transferable at any time. Frequent flyer miles are not available to participants. All programs must be paid in full by the final payment deadline as stated on your registration letter. Your program space is not guaranteed if you do not adhere to the terms of the required payment plan(s).

**Late Registration, Late Payment, and Fees:** WorldStrides charges a late registration charge, equal to the greater of 10% of the base trip price or \$30, for registrations received after the final payment deadline. If you register prior to the final payment deadline as stated on your registration letter but your account is not paid in full by that date, WorldStrides charges a \$60 late payment fee. The fee for any late payments made after any scheduled installment date is \$15. No personal checks or business checks will be accepted after the final payment deadline. There is a \$35 service charge on returned checks, declined credit cards, or declined electronic drafts such as EZPay. These fees are not refundable.

**Program Information Letter:** Approximately two to three weeks prior to departure, you will be sent details regarding flight and hotel information, departure and return times, packing tips, drop off/pick-up locations, etc.

**Travel/Medical Insurance:** All participants are provided accident, illness, and accident-related dental insurance coverage up to \$7,500 for accident, \$1,500 for accident-related dental. Pre-existing conditions are not covered. Any charges not covered are the responsibility of the participant. We strongly recommend that all participants purchase a comprehensive travel insurance program before traveling overseas. The program should at least cover medical and dental expenses. We will send you information following your registration regarding a Student Travel Protection Plan that WorldStrides offers for purchase.

**Supervision/Behavior:** WorldStrides, the Program Leader, and chaperones establish behavior rules and directions for all student participants. Failure to abide by the rules or directions may result in the student being sent home at the parents' expense without any right to a refund. Consumption or possession of alcoholic beverages or non-prescription drugs of any kind, as well as violation of certain other rules, constitute grounds for immediate expulsion. All program participants will be responsible for their own actions at all times and Program Leaders and chaperones are responsible for the actions of all participants in their group. On occasion, program participants may be allowed by the Program Leader and with the consent of WorldStrides to leave the group and to explore on their own. WorldStrides has no responsibility for those participants when they are on their own, and it is the sole responsibility of those participants to take whatever actions are necessary to rejoin the group, if that is their intent, at their own cost.

Participants understand that Program Leaders and chaperones receive support for their work through discounted travel with their group, opportunities for additional educational and professional development, the ability to provide scholarships for needy and deserving students, and/or through salary or stipends. Annual price increases may be limited by multiple-year commitments.

**Name Changes:** Name changes may not be available or allowed within 110 days of departure. Should changes be allowed, WorldStrides will assess a \$250 fee to any individual who requires a name change on his/her ticket within 110 days of departure. Any request for a name change within this period may be denied by the air carrier and will be subject to additional fees.

**Young Travelers:** Registration for children under the age of 15 is subject to individual review by WorldStrides. The decision to allow participation in a trip is at the sole discretion of WorldStrides.

**Travel Documentation:** Every participant must have the required documentation necessary to participate in the trip prior to the date of departure, including needed identification that fully matches the name provided to WorldStrides for inclusion on travel documentation and airline tickets, and must meet any other applicable compliance requirements issued by the Transportation Security Administration or related agencies. WorldStrides provides online and customer service means for keeping the program participant's information current and it is the participant's sole responsibility to assure that this information is fully up to date no later than 60 days prior to the group's departure date. If changes occur after that date, the participant must contact customer service and additional change fees might apply. Visit the Transportation Security Administration website at [www.tsa.gov](http://www.tsa.gov) for more information.

In the case of international travel, including Costa Rica and Mexico programs, the participant is additionally and solely responsible for obtaining a passport or visa in order to travel. Passports must be valid for at least six months after your return date. It is the responsibility of the participant to check and fully comply with the requirements for travel between the United States and the countries that you will be traveling to or through. Visit the Department of State at [www.travel.state.gov](http://www.travel.state.gov) for more information.

If a participant is unable to travel due to the lack of a proper identification, passport or visa, or necessary inoculations, the standard cancellation policy will apply.

**Privacy:** Because the nature of our business requires coordination with various providers who deliver the travel services you request, it is necessary to share some personal information that you have provided.

**Stay-behind Options:** You may wish to spend time at your destinations after the scheduled tour. Where possible, WorldStrides will provide altered flight arrangements according to your request. You are responsible for making all your arrangements to and from the hotel or airport as well as all land arrangements pertaining to your individual itinerary. Because we will arrange your airline tickets separately from your group's, we cannot guarantee that you will share any of the same flights. WorldStrides charges a \$100 non-refundable fee for this service plus any additional costs incurred. This option is not available if your group has less than 10 traveling participants. All requests must be made within two weeks of registration and no later than 150 days from departure, whichever occurs first.

## CANCELLATIONS

**Cancellations:** All cancellations must be made in writing by or on behalf of the person listed on the registration form to WorldStrides, P.O. Box 9033, Charlottesville, VA 22906-9033, must be postmarked prior to the group's departure, and must include account number, registrant's name, and complete address. Refunds are only issued to the person listed on the account. All refunds are issued in the original payment form that was made to the account; the refund process takes approximately four to six weeks. There will be no refunds for unused services or program features.

**Standard Cancellation Policy:** If you, the Program Leader, school, or school administration cancel, WorldStrides will retain 25% of

the base trip price\* (minimum charge of \$120 if base trip price is \$400 or more) if your cancellation letter is postmarked more than 110 days prior to the group's departure, 50% of the base trip price\* if your cancellation letter is postmarked 45 to 109 days prior to group's departure, or 100% of the base trip price\* if your cancellation letter is postmarked 44 days or less prior to group's departure. The standard cancellation policy is based on the originally scheduled trip dates. This policy does not apply in the event of WorldStrides' bankruptcy, insolvency, or cessation of business.

\* Please Note: The non-refundable deposit, handling charges, merchandise fees, fees for returned checks, fees for declined credit cards or electronic drafts, or late payments and registration fees are not refundable.

**Changes in Travel Dates:** WorldStrides strives to keep your original travel dates. However, WorldStrides reserves the right to change the date of departure due to heavy demand on certain peak travel dates by no more than one to four days from the original departure date. Customer acknowledges that these changes are not grounds for cancellation without penalty or for refunds after the tour. On occasion, WorldStrides must change dates of a scheduled program by five days or more. If you find it necessary to cancel because your program dates are changed by WorldStrides, you will be refunded all monies minus fees for returned checks and merchandise fees if your letter of cancellation is postmarked no more than 14 days after the date change is announced to the Program Leader. Your letter must state that the date change is your reason for canceling.

**Cancellation by a Supplier:** (For California residents only) Upon cancellation of the transportation or travel services, where you, the customer, are not at fault and have not canceled in violation of the terms and conditions, if any, of the contract for transportation or travel services, all sums paid to WorldStrides for services not received by you will be promptly refunded by WorldStrides to you unless you otherwise advise WorldStrides in writing. Registration as a seller of travel does not constitute approval by the state of California. WorldStrides' principal office is located in Charlottesville, VA. This transaction is not covered by the California Travel Consumer Restitution Fund. You are not eligible to file a claim against that Fund in the event of WorldStrides' default. (For Washington State residents only) If transportation or other services are canceled by WorldStrides, all sums paid to WorldStrides for services not performed in accordance with the contract between WorldStrides and the consumer will be refunded within 30 days of receiving funds from the supplier with whom the services were arranged, or if the funds were not sent to the supplier, the funds shall be returned within 14 days after cancellation by WorldStrides to the consumer unless the consumer requests WorldStrides apply the money to another travel product and/or date.

**USTOA Membership Means You're Protected:** WorldStrides as an Active Member of USTOA, is required to post \$1 million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of WorldStrides' customers in the unlikely event of WorldStrides' bankruptcy, insolvency, or cessation of business. Further, you should understand that the \$1 million posted by WorldStrides may be sufficient to provide only a partial recovery of the advance payments received by WorldStrides. Complete details of the USTOA Travelers Assistance Program may be obtained by writing to USTOA at 275 Madison Avenue, Suite 2014, New York, New York 10016, or by e-mail to [information@ustoa.com](mailto:information@ustoa.com) or by visiting their website at [www.ustoa.com](http://www.ustoa.com).

Rev. 05/11

Seller of Travel Numbers:

California Seller of Travel Registration No: 2041618-20

Lakeland Tours, LLC DBA: WorldStrides is registered with the state of Florida as a Seller of Travel - Registration No: ST24541  
Hawaii TARS-5388; IA 568; and WA 601 887 646, 602 011 744.



WORLD STRIDES®  
DISCOVER YOUR WORLD



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Customer Service Hours – Monday through Friday 8:30 a.m.-7:00 p.m. (Eastern)  
[customerservice@worldstrides.org](mailto:customerservice@worldstrides.org)

